

Robocall Mitigation Plan – TemperdTek Inc. (Telyra)

Company Name: TemperdTek Inc.

Brand: Telyra by TemperdTek

Business Type: Reseller of voice services (white-label UCaaS/VoIP)

Underlying Carrier/Platform: SkySwitch

1. STIR/SHAKEN Implementation

TemperdTek does not operate switching facilities or numbering resources. All outbound calls from our network are originated, authenticated, and signed by our underlying wholesale provider, SkySwitch, which has implemented the STIR/SHAKEN framework in compliance with FCC rules. All calls are authenticated and attested at the point of origination. Calls without full attestation are handled in accordance with SkySwitch's policies and FCC requirements.

2. Robocall Mitigation Practices

As a reseller, TemperdTek does not operate its own independent call routing or mitigation systems. Instead, we rely fully on SkySwitch's robocall mitigation measures, which include:

- STIR/SHAKEN call authentication.
- Call analytics and fraud detection systems to identify and block suspected illegal robocalls.
- Blocking of known bad actors through blacklists, reputation scores, and traceback participation.

TemperdTek additionally enforces:

- Contractual terms of service prohibiting illegal robocalls and unsolicited mass calling.
- Customer onboarding reviews to ensure service is provided only to legitimate businesses.
- Immediate termination of accounts found to be violating FCC robocall rules.

3. Traceback Cooperation

TemperdTek cooperates with USTelecom's Industry Traceback Group (ITG) through our underlying provider, SkySwitch. All traceback requests received from the FCC, law enforcement, or ITG are responded to promptly and fully. Customers found originating suspicious traffic will be suspended or terminated following investigation.

4. Enforcement and Compliance

TemperdTek monitors its customer base for compliance with contractual and regulatory obligations. Any reports of illegal robocalls are escalated directly to SkySwitch for network-level enforcement.

TemperdTek maintains open communication channels with SkySwitch to address robocall incidents in real time.

5. Certification

TemperdTek certifies that it relies on SkySwitch's STIR/SHAKEN implementation and mitigation practices, and that it enforces contractual, onboarding, and enforcement measures to prevent misuse of its services by customers.

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