

Robocall Mitigation Program Description

Company Name: Wired National, LLC

Submission Type: Robocall Mitigation Plan

Date: 09/03/2025

1. Program Overview

Wired National, LLC has implemented a comprehensive Robocall Mitigation Program to prevent the origination of illegal robocalls on its network. This program is designed to meet the requirements set forth by the FCC under 47 CFR § 64.6305 and includes detailed procedures for vetting customers, monitoring traffic patterns, and taking action against suspected robocallers.

2. STIR/SHAKEN Participation

☒ Full STIR/SHAKEN implemented on all calls

☐ Partial STIR/SHAKEN with non-IP traffic

☐ No STIR/SHAKEN (Mitigation required)

3. Customer Vetting

Before provisioning voice services, all customers are subject to identity verification and due diligence, including:

- Collection and verification of valid government-issued identification.
 - Business verification (e.g., articles of incorporation, EIN, utility bills).
 - Screening against known bad actors using industry databases and consortiums.
 - Review of call volume patterns and traffic expectations.
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4. Call Traffic Monitoring

We monitor customer call traffic using automated systems to detect:

- High-volume short-duration calls
- Sequential number dialing
- High call failure rates
- Calls with invalid or unallocated Caller ID numbers

Anomalies or suspicious patterns are flagged for further investigation.

5. Response and Enforcement

If illegal robocall activity is suspected or detected:

- We immediately investigate the traffic and suspend service to the offending customer if necessary.
 - We notify downstream carriers and industry traceback consortiums as required.
 - Repeat or egregious offenders are terminated and reported to the FCC and relevant enforcement authorities.
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6. Participation in Industry Efforts

Wired National, LLC actively cooperates with:

- The USTelecom Industry Traceback Group (ITG)
 - Law enforcement agencies and the FCC
 - Industry working groups and call authentication initiatives
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7. Record-Keeping and Reporting

We maintain detailed records of:

- Traffic monitoring reports
- Enforcement actions and outcomes

These records are retained for at least 12 months and are available upon FCC request.

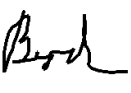
8. Certification

I certify that the information provided in this Robocall Mitigation Program is accurate to the best of my knowledge and complies with applicable FCC rules.

Name: Brandon Taylor

Title: IT Manager

Date: 09/03/2025

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Brandon Taylor
IT Manager