

Robocall Mitigation Plan – Corner Pocket LLC

Company Name: Corner Pocket LLC

FRN: 37464864

Filing Type: Voice Service Provider without a STIR/SHAKEN obligation

Date: 9/3/2025

1. Overview

Corner Pocket LLC provides VoIP services to end-user customers in the United States under a white-label partnership with upstream carriers, including SkySwitch/CoreDial. Corner Pocket does not directly connect to the Public Switched Telephone Network (PSTN) and does not implement STIR/SHAKEN itself. All call authentication and STIR/SHAKEN obligations are handled by our upstream providers.

2. Customer Vetting

We maintain strict processes for onboarding and vetting new customers to prevent illegal robocall activity:

- Verification of business legitimacy, including EIN, physical address, and responsible party.
- Screening of use cases to ensure services are not provisioned for high-risk or illegal calling activity.
- Contractual terms prohibiting unlawful robocalling.

3. Traffic Monitoring & Mitigation

Although Corner Pocket does not directly authenticate calls, we actively monitor customer traffic for unusual or suspicious activity:

- Monitoring for high call volumes, short-duration calls, or call patterns consistent with robocalling.
- Use of analytics provided by upstream carriers to detect and address suspect traffic.
- Immediate suspension or termination of accounts found to engage in unlawful robocalling.

4. Traceback Participation

Corner Pocket LLC fully participates in industry traceback efforts led by the USTelecom Industry Traceback Group (ITG). We respond promptly to traceback requests and coordinate with our upstream providers to identify and mitigate the source of suspicious calls.

5. Coordination with Upstream Providers

Since all STIR/SHAKEN obligations are fulfilled by our upstream carriers, Corner Pocket coordinates closely with them to ensure compliance with FCC requirements. This includes:

- Relying on their implementation of STIR/SHAKEN to authenticate calls.
- Following their procedures for mitigation and traceback.
- Escalating issues promptly if suspicious traffic is detected.

6. Compliance Statement

Corner Pocket LLC is committed to preventing illegal robocalls on its network. While we rely on upstream providers for STIR/SHAKEN call authentication, we enforce strict customer vetting, active monitoring, and traceback participation to ensure compliance with FCC rules.

Signed:

A handwritten signature in black ink, appearing to read "Bruce L. Bortle III". The signature is fluid and cursive, with a stylized "B" and "L".

Bruce L. Bortle III

President

Corner Pocket LLC