

Robocall Mitigation Plan

Company Name: At Your Service Technology

Prepared For: FCC Robocall Mitigation Database Certification

Date: September 2025

1. STIR/SHAKEN Implementation Status

At Your Service Technology has **partially implemented** the STIR/SHAKEN caller ID authentication framework. For portions of the network where STIR/SHAKEN is not yet deployed, we have adopted robust mitigation practices as outlined below.

2. Mitigation Practices

A. Know Your Customer (KYC)

- All customers undergo identity verification prior to activation.
- Business customers must provide documentation verifying their legal entity status.
- High-risk customers (e.g., bulk callers) are subject to enhanced due diligence.

B. Call Analytics & Blocking

- We use third-party call analytics tools to monitor call patterns and detect anomalies.
- Suspicious traffic is flagged and blocked in real time.
- Our analytics partner: [Insert Vendor Name] (if applicable).

C. Traffic Monitoring

- Continuous monitoring of outbound traffic for signs of illegal robocalling.
- Threshold alerts trigger manual review by our compliance team.

D. Traceback Cooperation

- We commit to responding to traceback requests from the FCC, law enforcement, and the Industry Traceback Group within **24 hours**.
- Our designated compliance officer is authorized to coordinate investigations and take immediate action.

3. Upstream Provider Vetting

- We only partner with upstream providers listed in the FCC's Robocall Mitigation Database.
- All providers must certify STIR/SHAKEN compliance or submit their own mitigation plans.

4. Certification & Reporting

- Our Robocall Mitigation Plan is signed by an officer of the company under penalty of perjury.
- We will submit this plan and certification to the [FCC's Robocall Mitigation Database](#) as required.

5. Contact Information

Compliance Officer:

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