

OmniTech Robocall Mitigation Plan

1. Company Information

- **Company Name**: OmniTech
- **FRN (FCC Registration Number)**: 0023460421
- **Contact Person**: Robert L Fricke Jr
- **Title**: Chief Operating Officer
- **Type of Provider**: Voice Service Provider

2. Certification

OmniTech certifies that it:

- Has implemented the STIR/SHAKEN framework in its IP-based voice networks to the fullest extent technically feasible.
- For any calls that cannot be authenticated via STIR/SHAKEN (e.g., due to TDM interconnections), OmniTech has implemented a comprehensive **Robocall Mitigation Program** to prevent the origination of illegal robocalls.

3. STIR/SHAKEN Implementation Status

- **Implementation**: OmniTech has deployed STIR/SHAKEN across all SIP-based traffic within its IP portions of the network.
- **Limitations**: Legacy TDM interconnects and third-party carriers that cannot yet support STIR/SHAKEN.
- **Roadmap**: OmniTech is committed to migrating remaining interconnections to IP and expanding STIR/SHAKEN coverage accordingly.

4. Robocall Mitigation Program

a. Call Analytics & Monitoring

- Continuous monitoring of call patterns for high-volume, short-duration, or unusual calling behaviors.
- Automated blocking of calls with invalid, unallocated, or spoofed numbers.

- Quarantine and review of suspicious calls prior to routing.

b. Know Your Customer (KYC) / Upstream Provider Verification

- Mandatory due diligence for all new customers before enabling voice services.
- Written agreements requiring compliance with U.S. robocall regulations.
- Ongoing monitoring of customer traffic for compliance.

c. Complaint Handling & Traceback

- Dedicated robocall mitigation contact: Robert L Fricke Jr, Chief Operating Officer
- Active participation with the Industry Traceback Group (ITG).
- Swift action (suspension or termination) against customers identified as sources of illegal robocalls.

d. Blocking & Remediation

- Calls from invalid, unallocated, or spoofed numbers are automatically blocked.
- Caller ID validation solutions are deployed to protect consumers.
- Legitimate callers who are inadvertently blocked can request remediation through a published support channel.

5. Enforcement & Accountability

- Compliance staff are trained to identify robocall risks and enforce company policies.
- Internal audits are conducted regularly to evaluate the effectiveness of mitigation measures.
- Customers found in violation are subject to immediate suspension, termination, and reporting to authorities.

6. Contact Information for the FCC and Industry Traceback Group

- ****Robocall Mitigation Point of Contact****:

Robert L Fricke Jr

Chief Operating Officer

owner@myomnitech.com

228-467-8324

7. Ongoing Improvements

- OmniTech continuously evaluates emerging technologies and FCC guidance to improve its robocall defenses.
- The company is committed to expanding STIR/SHAKEN coverage as additional interconnection partners adopt the framework.
- Policies and mitigation measures are updated on a recurring basis to ensure alignment with regulatory standards.