



Robocall Mitigation Plan

The following policies apply to all CLIENTS and/or prospective CLIENTS of VoIPster Communications, Inc. and comprise our Robocall Mitigation Plan to avoid originating illegal robocall traffic from our network:

- 1. NETWORK USAGE REQUIREMENT:** Our agreements clearly prohibit passing illegal robocalls through any of our switches or networks and define precise requirements for ASR, LCD and other traffic statistics. CLIENTS who violate these rules are subject to immediate termination without notification. If VoIPster Communications, Inc. believes illegal traffic has been passed through its network, the CLIENT sending such traffic forfeits confidentiality and all data will be shared with industry partners and law enforcement as required by regulatory bodies.
- 2. CLIENT DISCLOSURES AND CONFIRMATION:** All CLIENTS are required to disclose physical location, contact personnel, state/country of incorporation or business formation, federal tax I.D. or non-USA government I.D. They must also disclose the practices and nature of their business. We endeavor to know the precise type of traffic which originates from each CLIENT's switch including the type of CLIENTS they acquire and exact type of services they provide. VoIPster Communications, Inc. investigates each CLIENT'S claims to verify accuracy before accepting them as a CLIENT.
- 3. MONITORING AND TRACEBACK:** VoIPster Communications, Inc. monitors its system diligently and will investigate any suspicious traffic. We act promptly when we detect traffic which appears to be robocall activity to ensure it has been preauthorized as "legal" (i.e. authorized political, non-profit, reverse 911 or fully-opted-in traffic). In the event VoIPster Communications, Inc. receives a Traceback request for an illegal robocall, we act on it immediately, request a specific and detailed explanation from our CLIENT(S) and insist on immediate corrective action. We timely respond to all Traceback request from authorities. If corrective action is not timely provided by our CLIENT, VoIPster Communications, Inc. takes whatever action is necessary to prevent recurrence of the event(s).
- 4. PUBLICATION AND NOTIFICATION:** VoIPster Communications, Inc. publishes in the public section of its website this Robocall Mitigation Plan and further pro-actively notifies all CLIENTS of such policy along with keeping a record of such notifications.
- 5. FOREIGN SOURCES OF TRAFFIC:** VoIPster Communications, Inc. does not support Foreign sources of traffic.

6. ROBOCALL MITIGATION DATABASE: No later than August 28, 2025, VoIPster Communications, Inc. will require all its wholesale CLIENTS to be registered with the Robocall Mitigation Database. Those wholesale CLIENTS not registered with this database will not be allowed access to our network.

7. CALL BLOCKING: VoIPster Communications, Inc. blocks all calls originating from numbers known to us to send illegal robocall traffic and/or calls destined to specific phone numbers as appropriate for robocall mitigation.

8. LAW ENFORCEMENT COOPERATION: VoIPster Communications, Inc. cooperates fully with investigative authorities, industry traceback groups, the FCC and the official consortium designated to lead private traceback efforts. We have a single contact individual designated to handle all traceback requests and coordinate with outside investigations.