



Aspire IT Services Ltd | 50 Invar Road | Salford | Manchester | M27 9HF

T: 0330 341 3333 W: [www.weaspire.uk](http://www.weaspire.uk) E: [info@weaspire.uk](mailto:info@weaspire.uk)

## Robocall Mitigation Program – FCC Filing

### Company Information

**Company Name:** Aspire IT Services Ltd

**Address:** 50 Invar Road, Salford, Greater Manchester, M27 9HF

**Contact Person:** Alec Glassford

**Email:** [ag@weaspire.uk](mailto:ag@weaspire.uk)

**Type of Provider:** Voice Service Provider

**Jurisdiction:** United Kingdom

### Exemption Justification

Aspire IT Services Ltd is a UK-based voice service provider that does not have direct access to the U.S. numbering resources required for participation in the STIR/SHAKEN framework. Pursuant to 47 CFR § 64.6301(a), implementation of STIR/SHAKEN applies to IP-based voice services within the United States. As a non-U.S. operator, we are ineligible to obtain the STI-PA certificate required for STIR/SHAKEN call authentication and are therefore not required to implement STIR/SHAKEN. All calls originated on our network are instead subject to our robocall mitigation program as described below, consistent with 47 CFR § 64.6305(a).

### Robocall Mitigation Program

Our company implements the following measures to prevent the origination of illegal robocalls:

- **Customer Vetting:** We perform identity verification, contract reviews, and due diligence before enabling outbound calling for any customer.
- **Call Monitoring:** We actively monitor traffic patterns to detect unusual call volumes, short-duration calls, or high-risk destinations; anomalies are investigated promptly.
- **Record Keeping:** We retain full call detail records (CDRs) for a minimum of 12 months to support traceback and enforcement investigations.
- **Traceback Cooperation:** We respond to traceback requests from the Commission, law enforcement, and the industry traceback consortium within 24 hours.
- **Blocking Procedures:** We have procedures to immediately suspend or block traffic from customers found to be originating unlawful calls, and to remediate before restoring service.

These procedures are consistent with the requirements of 47 CFR § 64.6305(a).

**Aspire IT Services Ltd**

Registered in England and Wales Registration number: 4930358  
VAT registration number: 896399246



Aspire IT Services Ltd | 50 Invar Road | Salford | Manchester | M27 9HF

T: 0330 341 3333 W: [www.weaspire.uk](http://www.weaspire.uk) E: [info@weaspire.uk](mailto:info@weaspire.uk)

## Compliance Statement

Aspire IT Services Ltd certifies that this program is in place and actively enforced. We are committed to cooperating fully with all traceback and enforcement requests and to taking prompt action against any illegal robocall activity detected on our network.

Signed:

*Alec Glassford*

---

Alec Glassford

Aspire IT Services Ltd

Date: August 29, 2025

**Aspire IT Services Ltd**

Registered in England and Wales Registration number: 4930358  
VAT registration number: 896399246