

Fiberlink Telecommunications, LLC
FCC Robocall Mitigation Database Filing Statement

Company Name: Fiberlink Telecommunications, LLC

Type of Provider: Non-facilities-based VoIP provider

STIR/SHAKEN Implementation Status: We are unable to implement STIR/SHAKEN directly because we do not operate a facilities-based network. SIP trunks are provisioned through our upstream carrier (Telnyx), who is responsible for call authentication and attestation.

Robocall Mitigation Practices:

Fiberlink Telecommunications has implemented a robocall mitigation program that includes:

- Vetting all customers prior to service activation (business verification, contact validation).
- Monitoring call traffic for patterns consistent with illegal robocall activity (high-volume, short-duration, and abnormal calling patterns).
- Taking immediate action to suspend or terminate customers engaged in suspected illegal robocall activity.
- Cooperating fully with the US Telecom Industry Traceback Group (ITG), FCC, law enforcement, and upstream providers for traceback requests.
- Providing customers with education on TCPA and FCC robocall compliance.

Traceback Contact:

- **Name/Title:** Steven Brown
- **Email:** steven@fiberlinktc.com
- **Phone:** 864-844-2475

Commitment Statement:

Fiberlink Telecommunications is committed to preventing the origination of illegal robocall traffic on its service and has deployed effective mitigation practices to ensure compliance with FCC requirements.