

Robocall Mitigation Plan – FLIX SOURCING LLC

Company: FLIX SOURCING LLC

FCC FRN: 0037397650

FCC 499 Filer ID: 838086

Business Address: 6001 W Parmer Lane Ste 370 #536, Austin, TX 78727, USA

Contact Officer: Bilal Butt, CEO | Email: ceo@flicxsourcingllc.com

Date: 2025-08-27

1) STIR/SHAKEN Status

FLIX SOURCING LLC does not operate its own STIR/SHAKEN implementation. Instead, we rely fully on upstream carriers (such as Telnyx, Vonage, SignalWire) that are compliant with FCC requirements to perform STIR/SHAKEN call authentication. This qualifies the company under the exemption rule in 47 CFR § 64.6305(b)(4) as a provider without a STIR/SHAKEN obligation.

2) Customer Vetting (KYC)

All customers are verified before activation using government-issued identification or corporate registration records. We prohibit service to anonymous or unverified customers. Our terms of service forbid illegal robocalling, spoofing, or abusive traffic.

3) Traffic Monitoring & Mitigation

We monitor call patterns for anomalies (short-duration traffic, snowshoe robocalling, suspicious international usage). Accounts exhibiting unusual traffic are immediately suspended pending investigation. Confirmed violators are terminated. We also coordinate with upstream carriers to block suspicious activity.

4) Complaint Handling & Traceback

Abuse and traceback requests can be sent to ceo@flicxsourcingllc.com and will be acknowledged within 24 hours. We cooperate with the Industry Traceback Group (ITG), FCC, and law enforcement in investigations and remediation.

5) Ongoing Compliance

We update this filing within 10 business days of any material change. We file FCC Forms 499-Q and 499-A as required. Records are maintained to support revenue filings and compliance measures.

Certification

I certify that FLIX SOURCING LLC implements the mitigation practices described above and that the company qualifies under 47 CFR § 64.6305(b)(4) as a provider without a STIR/SHAKEN obligation.

Signed: Bilal Butt, CEO