



ROBOCALL MITIGATION PROGRAM

Summary:

This document will cover Technology Innovation Partner Incorporated's (TIP, Inc.) Robocall Mitigation Program. This program is effective as of 08/27/2025.

Upstream Service Providers:

Primary

Bandwidth

2230 Bandmate Way

Raleigh, NC, USA 27607

Secondary

Skynetel

2901 Clint Moore Rd

Suite 2, #215

Boca Raton, Florida 33496, US

TIP, Inc.'s Robocall & Spam Mitigation Steps:

- TIP, Inc. continuously monitors VoIP traffic through our VoIP tool and our upstream providers.
- TIP, Inc. will only pass traffic through the upstream providers who are STIR/SHAKEN Authenticated.
- TIP, Inc.'s VoIP tool cannot perform robocalling without a 3rd party API integration into the PBX which would require TIP, Inc.'s assistance since the PBX is TIP, Inc. managed.
- TIP, Inc. has implemented a concurrent call limit on every PBX and TIP, Inc. is notified every time a client has reached their call limit.
- TIP, Inc.'s VoIP tool has blacklisting capabilities both at the global level and at the PBX level.
- Every instance of TIP, Inc.'s VoIP tool that TIP, Inc. manages is opted into global spam protection which has a database that is updated daily.
- International calling is disabled and is only enabled per request. Upon request, clients must provide TIP, Inc. with a reason and international calling can only be authorized within specific regions if the reason provided is valid.
- TIP, Inc. enforces prefix filtering, disables unused extensions in trunks, and restricts premium rate numbers on all VoIP systems.
- TIP, Inc. also disables direct SIP and IP calling.



- TIP, Inc. only authenticates IPs from our PBX's, and no authentication is authorized from outside of what is controlled by TIP, Inc.
- TIP, Inc. has Anti-hacking enabled on PBX firewalls to lock out invalid login attempts after a designated number.

Traceback Response Statement:

TIP, Inc. will respond within 24 hours to all traceback requests from the FCC, law enforcement, and the industry traceback consortium. TIP, Inc. will cooperate with such entities in investigating and stopping any illegal robocallers that have used TIP, Inc.'s services to originate calls.

Traceback Contact:

Contact TIP, Inc. regarding Traceback Requests via the following:

Email – ticket@tipinc.ai

Phone – (844)-464-0064

STIR/SHAKEN Statement:

All the voice traffic that passes through TIP, Inc.'s network will be authenticated with STIR/SHAKEN. TIP, Inc. is currently undergoing the process to get STIR/SHAKEN compliant and once TIP, Inc. receives the certification, all VoIP systems will be authenticated with it. All of TIP, Inc.'s traffic will go through our upstream providers, Bandwidth and Styetel, who are STIR/SHAKEN authenticated.

Client Agreement Statement:

All clients who utilize TIP, Inc.'s VoIP services must agree to not participate in robocalling or spam calling. This agreement will be written within all contracts between TIP, Inc. and the client. These agreements will be implemented into client contracts at the time of contract renewal. The following is an example of what can be mentioned:

"By signing this contract Client A agrees to not participate in any form of robocalling or spamming. TIP, Inc. will be continuously monitoring VoIP traffic and if any robocalling or spam attempts are discovered, TIP, Inc. reserves the right to block VoIP services for Client A. "

TIP, Inc. also needs to include a statement within client contracts stating the following:



TIP, Inc. won't block any voice calls under any circumstances if the call is an emergency call placed to 911 and TIP, Inc. will make reasonable efforts to ensure that we don't block any calls from public safety answering points and government emergency numbers.

Business Leader Statement & Signature:

"I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. Executed on 08/27/2025.

Sebastian P. Paliath

Chief Executive Officer

Technology Innovation Partners Incorporated