

Robocall Mitigation Plan – [NexLine Communications LLC]

Company Name: [NexLine Communications LLC]

Business Address: [19 Shoemaker St, Forty Fort PA 18704]

Contact Person: [Chris Casale, Owner, 19 Shoemaker St, Forty Fort PA 18704]

FCC Registration (FRN): [0030874986]

Date: [08/27/2025]

Version: [e.g., v1.0]

1. Company Overview:

- **Type of provider:** VoIP reseller
- **Services provided:** SIP trunking, hosted PBX, DID resale
- **Primary markets:** Domestic

NexLine Communications is a VoIP reseller offering SIP trunking and hosted PBX services to SMB clients throughout the United States. We source voice services from upstream wholesale carriers and provide local, long-distance, and toll-free call routing.

2. Upstream Providers

Provider Name | Contact Information | Services Provided | STIR/SHAKEN Compliant

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[PayG, LLC dba Skyswitch] | [215-297-4400/jnading@coredial.com] |

[Origination/Termination/Full Service]

Complete

STIR/SHAKEN

Implementation: Yes

[Viirtue LLC] | [813-324-1000/rob@viirtue.com] | [Origination/Termination/Full Service]

Complete

STIR/SHAKEN

Implementation: Yes

3. STIR/SHAKEN Implementation

- All IP-based calls are routed through STIR/SHAKEN-compliant upstream providers.
- Certificates and call authentication services are provided by our upstream partners.
- Legacy or TDM calls are monitored for anomalies and flagged for verification.

4. Customer Vetting and Onboarding

- Require government-issued identification or verified business registration (EIN, state filing).
- Confirm ownership or authorization for all assigned numbers (LOA, recent bill, or carrier confirmation).
- Flag high-risk accounts (call centers, predictive dialers) for manual approval and increased monitoring.
- Suspend accounts failing verification or generating suspicious traffic.

5. Traffic Monitoring and Analytics

- Call traffic is continuously analyzed for spikes, high short-duration calls, or repetitive calling patterns.
- We use analytics provided by upstream carriers combined with third-party tools to identify anomalies.
- Alerts trigger manual review and, if needed, immediate traffic suspension pending investigation.
- Logs and reports are retained for at least 12 months for compliance auditing.

6. Cooperation with Traceback Requests

- We respond to traceback requests within 24 hours of receipt.
- Maintain call detail records (CDRs) for at least 12 months to facilitate investigations.
- Provide full cooperation to USTelecom's Industry Traceback Group (ITG) and the FCC.

7. Policies for Blocking and Mitigation

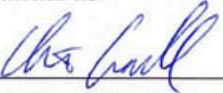
- Calls originating from unverified numbers or suspicious routes are blocked immediately.
- Maintain and enforce a "Do Not Originate" (DNO) list across all platforms.
- Notify customers of violations, require remediation, and escalate repeated issues to service termination and FCC reporting when required.

8. Ongoing Compliance and Plan Maintenance

- This plan is reviewed quarterly and updated as FCC rules or best practices evolve.
- Updates are promptly filed in the Robocall Mitigation Database.
- Annual compliance training is mandatory for all staff handling customer traffic or network operations.

9. Certification

I certify that [Your Company Name] has implemented the above Robocall Mitigation Plan, including verification of upstream provider compliance, and remains committed to FCC and industry standards.

Signature: _____

Name: [Chris Casale]

Title: [Owner]

Date: [02/20/2026]