

Umony Limited takes the following steps to avoid carrying or processing illegal robocall traffic:-

1. Known business end users only

Umony operates a service which is used by mostly financial institutions conducting business. All end user customers are known to us and contracted via a channel partner. We do not have any kind of publicly accessible APIs.

2. Limited Call Services

Our calling services are limited to end users dialling via SIP soft phones are are not machine accessible.

We commit to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.