

I.T. Business Solutions Unlimited LLC.

Robocall Mitigation Plan

Support Contact

954-317-0079 option 1

Address

3900 West Commercial Blvd Suite 235

Tamarac FL 33309

Primary Contact

James Cajuste

Email

Itsupport@itb-solutions.com

- 1) The Federal Communications Commission (“FCC” or “Commission”) requires voice service providers, including I.T Business Solutions Unlimited LLC, to file certifications and robocall mitigation plans in the FCC’s Robocall Mitigation Database (RMD), per 47 CFR § 64.6305. This includes confirming whether STIR/SHAKEN authentication is in place and outlining how all originated, carried, or processed calls are subject to a mitigation program. I.T Business Solutions Unlimited LLC plan includes a commitment to respond to traceback requests within 24 hours and cooperate with enforcement efforts to prevent the origination of illegal robocalls.
- 2) mitigation strategy focuses on violations under: - 47 U.S.C. § 227(b): Unlawful use of auto dialers or prerecorded messages. - 47 U.S.C. § 227(e): The Truth in Caller ID Act, prohibiting falsified caller ID information for malicious intent. I.T Business

Solutions Unlimited LLC system: - Does not allow generation of random telephone numbers. - Requires manual input of dialed numbers. - Does not support prerecorded/artificial voice calls. - Only permits use of assigned outbound caller IDs.

3) KYC - Know Your Customer

I.T Business Solutions Unlimited LLC Offers Online PBX's (UCAAS), to businesses.

OUR KYC policy includes

- 1- Manual configuration of all services for customers.
- 2- Verification of business name, address, phone, and EIN
- 3- Verified Owner and or personnel information
- 4- copies of federal issued ID ie. Drivers license etc.

4) Action on Violation - I.T Business Solutions Unlimited LLC Clients agrees to an acceptable use policy which prohibits fraudulent, misleading, or illegal use of our PBX's. Clients caller ID is assigned and maintained by I.T Business Solutions Unlimited LLC . any deviations are grounds for termination. Any customer found to be originating illegal robocalls will be suspended or terminated and reported to the appropriate authorities.

5) I.T Business Solutions Unlimited LLC applies real-time traffic monitoring to detect potential misuse: - Per-second and session call limits. - Analysis of call metadata, completion rates, and platform activity. - Immediate investigation upon traceback requests, complaints, or subpoenas. - Cooperation with upstream providers for suspected traffic violations.

6) Traceback cooperation- I.T Business Solutions Unlimited LLC will Respond to all traceback or law enforcement requests within 24 hours. - Cooperate fully with regulatory bodies to investigate and eliminate illegal traffic. - Allocate necessary resources for timely action and monitoring