

Heembay LLC – Robocall Mitigation Program Summary

Date: April 25, 2025

Company Information

Legal Name: Heembay LLC

FCC Registration Number (FRN): 0037407053

Compliance Contact: stsglobalsolutionsofficial@gmail.com

Business Address: 5900 Balcones Dr, Suite 20902, Austin, TX 78731

Principal / Owner: Umar Farooq (100% Ownership)

Service Description

Heembay LLC provides VoIP services to commercial clients using upstream providers for SIP signaling and routing.

The company does not have the technical capability to directly implement STIR/SHAKEN.

Robocall Mitigation Practices

- Rigorous Know Your Customer (KYC) onboarding.
- Continuous monitoring of call traffic for anomalies.
- Blocking of Do-Not-Originate (DNO) numbers and invalid caller IDs.
- Rapid complaint handling and enforcement actions.
- Cooperation with traceback requests within 24 hours.

STIR/SHAKEN Exemption

Heembay LLC qualifies for an exemption under **47 CFR § 64.6304(d)** because:

- It lacks the technical capability to implement STIR/SHAKEN; and
- All SIP functionality is managed externally by upstream providers.

Heembay LLC complies with **47 CFR § 64.6305(a)** through robust mitigation measures and full cooperation with FCC, law enforcement, and traceback partners.

Signed,

Umar Farooq
Compliance Officer
Heembay LLC
April 25, 2025