

Robocall Mitigation Program Description

Digital Dino LLC

1. Company Role

Digital Dino LLC operates as a reseller of telephone numbers and, in some cases, provides calling minutes to customers. Calls are carried over our upstream provider networks, which are large, established carriers with existing STIR/SHAKEN implementation and robocall mitigation systems.

2. Know Your Customer (KYC) Policies

- All customers must register through our website before acquiring phone numbers.
 - To add calling minutes or access calling services, customers must undergo **Know Your Customer (KYC)** verification, including submission of business information and/or personal identification.
 - Services will not be activated until customers pass KYC review.
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3. Know Your Upstream Provider

We only work with vetted and reputable upstream carriers that are:

- Certified in the FCC Robocall Mitigation Database; and
 - Fully compliant with STIR/SHAKEN and traffic monitoring obligations.
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4. Fraud and Call Monitoring

- We rely on our upstream providers' real-time traffic monitoring systems to detect high-volume robocalling, fraud, or anomalous call behavior.
- We further support trusted calling through our partnership with **First Orion** for branded caller ID services.

5. Traceback and Cooperation

Digital Dino LLC commits to:

- Responding **within 24 hours** to any traceback request from the FCC, law enforcement, or the industry traceback consortium.
- Cooperating fully with regulators and enforcement bodies to investigate and stop any illegal robocall activity.

6. STIR/SHAKEN Implementation

Digital Dino LLC does not operate its own originating network infrastructure and therefore does not directly implement STIR/SHAKEN. All originated traffic passes through our upstream providers, who are fully compliant with STIR/SHAKEN authentication requirements.

7. Enforcement History

Neither Digital Dino LLC nor any affiliated entity has been subject to any FCC, law enforcement, or regulatory enforcement action or investigation related to illegal robocalls, spoofing, or robocall mitigation deficiencies.

8. Point of Contact

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