

MobileX Robocall Mitigation Plan

MobileX is a Mobile Virtual Network Operator (MVNO) that provides wireless voice and messaging services using the Verizon Wireless network. Verizon Wireless applies STIR/SHAKEN call authentication on MobileX traffic to help prevent illegal caller ID spoofing.

In addition, MobileX employs automated traffic monitoring and filtering measures to detect unusual or suspicious calling and messaging patterns that may indicate unlawful robocalling or robotexting activity. When such activity is detected, accounts are suspended pending investigation and may be permanently deactivated.

MobileX cooperates fully with the Industry Traceback Group (ITG) and the FCC and responds promptly to traceback requests.

This plan is reviewed periodically to ensure its continued effectiveness against illegal robocalling practices.

Compliance Contact:

- Name: Justin J. O'Neill
- Title: General Counsel
- Email: justin@mymobilex.com
- Phone: 917-373-2942