

Robocall Mitigation Plan

Nexatel LLC

Company Name: Nexatel LLC

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Home State: Iowa

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1. Robocall Mitigation Commitment

Nexatel LLC is committed to preventing the origination of illegal robocall traffic on its network. As an FCC-registered VoIP provider, we maintain robust operational and technical measures to ensure compliance with the TRACED Act and FCC regulations. We have implemented STIR/SHAKEN where technically feasible and maintain a comprehensive robocall mitigation program for all unauthenticated calls.

2. Mitigation Practices

1. Know Your Customer (KYC) Procedures

- Verification of all new customer identities, business registration, and regulatory standing.
- Screening against industry blacklists and traceback databases.

2. Traffic Monitoring & Analytics

- Continuous monitoring for abnormal call patterns.
- Automated alerts and suspension for suspicious accounts.

3. Call Authentication

- STIR/SHAKEN implementation with B or C level attestation as appropriate.

4. Complaint Handling & Enforcement

- Abuse reporting via report@nexatel.app.
- Immediate investigation of traceback requests.

5. Ongoing Compliance & Training

- Staff training and annual RMP review.

3. Industry Participation

Nexatel LLC participates in the FCC Robocall Mitigation Database, Industry Traceback Group (ITG), and STIR/SHAKEN working groups.

4. Enforcement Actions

We enforce strict zero-tolerance policies against illegal robocalls, including immediate blocking, legal escalation, and cooperation with authorities.

5. Contact for Robocall Mitigation

Robocall Mitigation Compliance Officer
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