

Robocall Mitigation Program Description

Company Name: LEXICO TELECOM LTD

FRN: 0037395936

Filing Type: Voice Service Provider Filing

STIR/SHAKEN Status: No STIR/SHAKEN Implementation (Exempt under 47 CFR § 64.6304(a)(3))

1. Exemption Statement

LEXICO TELECOM LTD is a foreign voice service provider based in Hong Kong that does not obtain numbers directly from the North American Numbering Plan (NANP) and does not have the technical capability to implement STIR/SHAKEN within its own network. All calls to the United States are routed through upstream carriers that have implemented STIR/SHAKEN.

2. Robocall Mitigation Practices

LEXICO TELECOM LTD maintains and enforces measures designed to prevent the origination of illegal robocalls, including:

- Customer vetting before service activation.
- Ongoing traffic monitoring for patterns consistent with robocall activity.
- Immediate suspension or termination of services associated with illegal robocalls.
- Cooperation with law enforcement and regulatory bodies.

3. Traceback Cooperation

LEXICO TELECOM LTD commits to fully responding to traceback requests from the FCC, law enforcement, or the Industry Traceback Group within 24 hours of receipt.

4. Compliance Monitoring

The company conducts ongoing reviews of traffic and customer behavior, using analytics and manual investigation, to ensure compliance with U.S. robocall mitigation requirements.