

Calvient Technologies LLC

Robocall Mitigation Program Description

Calvient Technologies LLC is a U.S.-based voice service provider that originates calls for authenticated business clients.

Reasonable Steps to Prevent Illegal Robocalls

Client Verification

Calvient requires a formal contractual engagement before granting access to our platform. All clients undergo an onboarding process that verifies their business identity, intended use, and suitability for voice service enablement. Access to call origination is only provided to authenticated accounts with Role-Based Access Control (RBAC).

Upstream Providers

Calvient maintains full awareness of and contracts directly with its upstream provider(s) for call origination into the PSTN, ensuring those providers are registered in the FCC's Robocall Mitigation Database. Integration with these providers occurs only after executing a contractual agreement.

Authorized Use of Phone Numbers

Customers may only originate calls using telephone numbers they own or are otherwise formally authorized to use. Calvient obtains, manages, and retains documentation of this authorization before enabling any outbound calling.

Ongoing Monitoring

We actively monitor call traffic for suspicious patterns or anomalies using internal analytics tools. Any flagged activity is promptly reviewed, and accounts may be suspended or terminated as appropriate. We do not allow anonymous access, public self-service sign-ups, or high-volume telemarketing campaigns.

Traceback Commitment

Calvient responds to all traceback requests from the FCC, law enforcement, and the Industry Traceback Group within 24 hours, and cooperates fully with such entities in investigating and stopping any illegal robocallers that attempt to use our service.