



Telegent Robocall Mitigation Program Description

FCC RMP Compliance Submission

Date: August 13, 2025

FRN: 0037366234

Company Name: Telegent, Inc.

Contact Email: legal@telegent.com

Telegent, Inc. provides mobile communication solutions as a service and MVNO, MVNA, and MVNE. It delivers SMS, voice, and mobility services to enterprise clients and end-user consumers as well as wholesale aggregation services and is committed to mitigating illegal robocalls.

Although Telegent does not originate calls on IP facilities directly, it does rely on third-party carrier operators such as Sinch and Twilio that provide and support STIR/SHAKEN. Telegent is furthermore committed to operating under its own SPC Token, where supported by Telegent's third-party carrier operators. Telegent is committed to assuring all origination of its customer and partner calls the originate through the Telegent network and platform are fully compliant to all STIR/SHAKEN guidelines. **Telegent is registered as STIR/SHAKEN capable and has filed its Robocall Mitigation Program accordingly.**

Key Program Elements:

- KYC verification of all customers.
- Monitoring for call anomalies like high volume, short duration, and invalid caller IDs utilizing a construct of real-time voice and call meta-data monitoring.
- Enforcement actions including suspension and termination for violations.
- A.I. monitoring of any and all streamed calls within the Telegent network.

Telegent routes all outbound traffic through authorized carriers and cooperates with traceback efforts, participating in USTelecom's Industry Traceback Group.



Contact:

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Certification:

Telegent certifies it has implemented this mitigation program and will take all reasonable steps to avoid originating illegal robocalls.

Signature: //Tyler Kizerian//

Title: President

Date: August 13, 2025