

Company Name: Magic Fence INC
Website: <https://magicfenceinc.org>
Responsible Officer: Carlos Pena Andrade

Statement:

Magic Fence INC is a registered telecommunications and VoIP service provider operating in full compliance with U.S. laws and FCC regulations. Our organization is committed to ensuring that our network is never used to facilitate illegal robocalls. We have implemented a robust Robocall Mitigation Program to proactively detect, prevent, and respond to suspicious traffic.

1. Know Your Customer (KYC) Protocol

All customers are required to undergo a comprehensive KYC verification process during onboarding. This includes validation of government-issued identification, business incorporation documentation, and intended use cases. We only engage with verified and credible businesses.

2. Real-Time Traffic Monitoring

We continuously monitor outbound traffic patterns using both internal analytics and third-party tools to detect anomalies such as short-duration calls, repeated attempts to high-risk destinations, or volume spikes. If any suspicious traffic is detected, it is automatically flagged for review.

3. Complaint Handling & Abuse Reporting

We have a dedicated team that investigates abuse reports or complaints within 24 hours. If a customer is found to be in violation of our acceptable use policy, their access is immediately suspended pending further investigation.

4. STIR/SHAKEN Compliance

While Magic Fence INC does not currently sign calls directly using STIR/SHAKEN, we ensure that all our upstream providers are STIR/SHAKEN-compliant. This guarantees that calls

originating from our customers are signed at the carrier level to maintain integrity and trust in caller ID information.

5. Commitment to Regulatory Compliance

We regularly review updates from the FCC and U.S. telecom regulators and update our internal processes accordingly. Our staff is trained to remain compliant with current rules, and we maintain detailed logs and policies to support enforcement efforts against illegal robocalling.

Magic Fence INC is dedicated to providing high-quality, legal telecommunications services. We take our responsibility seriously and are fully committed to preventing the origination or transit of unlawful robocalls on our network.