

All-Mode Communications, Inc.

1725 Dryden Road, Freeville, NY 13068

Robocall Mitigation Program Description

All-Mode Communications, Inc. (hereafter All-Mode) sells Cloud VoIP services hosted on the SkySwitch (A BCM One Company) platform and therefore relies heavily on the **BCM One Robocall Mitigation Plan – 17 July 2025** that is on file with the FCC Robocall Mitigation Database for compliance with Robocall Mitigation.

In summary, the handling policies submitted under SkySwitch's robocall mitigation program are as follows:

- Software is used to monitor outbound voice traffic in real-time to prevent the origination of illegal robocalls.
- The software provides detailed reporting identifying suspected illegal robocalls and alerts SkySwitch if SkySwitch originates any calls where the calling number is:
 - Invalid
 - Unallocated
- SkySwitch will immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If it is determined that the caller was attempting to originate unlawful robocalls, then SkySwitch will either warn them to stop or terminate their service as appropriate.

All-Mode complies with its obligation to know our customers pursuant to 47 CFR § 64.1200(n)(4) through both obtaining business information and completing a premise visit to the customer's place of business.

All-Mode complies with 47 CFR § 64.6301 Caller ID authentication by programming all users/telephones provided to the customer with authenticated and verified caller ID information belonging to the customer.

All-Mode monitors the call volume of our customer base through our SkySwitch Partner Portal and will investigate and take appropriate action if call volume spikes above normal levels.