

**Robocall Mitigation Program
Description
Oozham IT Solutions LLC**

May 2025

Submitted to the Federal Communications Commission

1 Introduction

Oozham IT Solutions LLC (“Oozham”) is a Voice Service Provider with a complete STIR/SHAKEN implementation obligation, serving end-users in compliance with 47 CFR § 64.6305(d)(ii)-(iii). This document outlines Oozham’s comprehensive robocall mitigation program, detailing the steps taken to prevent illegal robocalls, ensure compliance with FCC regulations, and protect consumers from fraudulent and unwanted calls.

2 Provider Information

- **Business Name:** Oozham IT Solutions LLC
- **Business Address:** 30 N Gould St Ste R, Sheridan, WY 82001, United States
- **FCC Registration Number (FRN):** 0033597832
- **Role in Call Chain:** Voice Service Provider with a STIR/SHAKEN implementation obligation serving end-users
- **Foreign Voice Service Provider:** No
- **Principals, Affiliates, Subsidiaries, and Parent Companies:** None
- **Other FRNs, DBA Names, or Previous Business Names:** None
- **Contact Information:**
 - Name: Shubham
 - Title: Compliance Officer
 - Department: Regulatory Compliance
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3 Robocall Mitigation Program

3.1 STIR/SHAKEN Implementation

Oozham IT Solutions LLC has fully implemented the STIR/SHAKEN framework as required by 47 CFR § 64.6305(d)(ii). Our authentication and verification processes are in place to ensure that all calls originating from our network are properly signed with STIR/SHAKEN certificates. We have obtained the necessary credentials from the STI Governance Authority and integrated them into our call authentication systems. Key components include:

- **Call Authentication:** All outbound calls are authenticated using the STIR/SHAKEN framework, with appropriate attestation levels (A, B, or C) assigned based on the caller’s identity and our knowledge of the call origination.

- **Certificate Management:** Oozham maintains active and valid STIR/SHAKEN certificates, ensuring secure and accurate call signing.
- **Verification Processes:** Inbound calls are verified to ensure that calls with STIR/SHAKEN signatures are properly validated before reaching end-users.

3.2 Robocall Mitigation Measures

In addition to STIR/SHAKEN implementation, Oozham has adopted a multi-layered approach to mitigate illegal robocalls, as required by 47 CFR § 64.6305(d)(iii). These measures include:

1. **Caller ID Validation:** Oozham employs rigorous caller ID validation processes to ensure that calls are not spoofed or manipulated. This includes cross-referencing caller IDs with our customer database to confirm legitimacy.
2. **Traffic Monitoring and Analytics:** We utilize advanced analytics to monitor call patterns and detect anomalies indicative of robocall activity, such as high-volume call bursts or unusual international call traffic.
3. **Blocking and Filtering:** Oozham implements call-blocking mechanisms to prevent known illegal robocalls from reaching end-users. This includes maintaining an internal blocklist of numbers associated with fraudulent activity and integrating with industry-standard robocall mitigation databases.
4. **Consumer Complaint Handling:** Oozham maintains a dedicated process for handling consumer complaints about robocalls. Complaints are investigated promptly, and offending numbers are added to our blocklist if verified as sources of illegal calls.
5. **Collaboration with Industry Partners:** Oozham actively participates in industry initiatives, such as the USTelecom Industry Traceback Group, to trace and mitigate illegal robocall campaigns. We share information with other providers to enhance network-wide robocall prevention.
6. **Employee Training:** All relevant staff are trained on FCC robocall regulations and Oozham's mitigation procedures to ensure consistent compliance and effective implementation.

3.3 Compliance with FCC Regulations

Oozham certifies that it has fully implemented STIR/SHAKEN and is not exempt from compliance under any FCC rules. Our robocall mitigation program is designed to meet or exceed the requirements set forth in 47 CFR § 64.6305(d)(ii)-(iii). We regularly review and update our mitigation strategies to align with evolving FCC guidelines and industry best practices.

3.4 Prior Actions or Investigations

Oozham IT Solutions LLC has not been the subject of any formal Commission, law enforcement, or regulatory agency action or investigation related to robocalls.

4 Commitment to Ongoing Improvement

Oozham is committed to continuously improving its robocall mitigation efforts. We regularly assess the effectiveness of our program through internal audits and performance metrics, such as the percentage of blocked illegal calls and the resolution rate of consumer complaints. We also stay informed of technological advancements and regulatory updates to enhance our mitigation strategies.

5 Confidentiality

Oozham IT Solutions LLC does not request confidentiality for any portion of this filing, as no sensitive or proprietary information is included in this document.

6 Declaration

I, Shubham, Compliance Officer of Oozham IT Solutions LLC, certify that the information provided in this Robocall Mitigation Program Description is true and accurate to the best of my knowledge. Oozham IT Solutions LLC is fully compliant with the STIR/SHAKEN implementation requirements and has implemented a robust robocall mitigation program as described above.

Shubham
Compliance Officer
Oozham IT Solutions LLC
Date: May 2025