

Robocall Mitigation Program Description – DeusMachina, Inc. d/b/a “Mitra”

1. Company Overview DeusMachina, Inc. (“Mitra”) provides a mobile voice assistant application that lets end users place and receive calls through the app. Mitra does not own or operate switching facilities or interconnect directly with the public switched telephone network (PSTN). All calls are routed to the upstream carrier Telnyx LLC via secure SIP.

2. STIR/SHAKEN Status Pursuant to 47 C.F.R. § 64.6304(b), Mitra is exempt from the STIR/SHAKEN implementation obligation because it is incapable of obtaining an SPC token. Telnyx performs full STIR/SHAKEN signing and attestation (A or B level) on all Mitra traffic.

3. Traceback & Compliance Contact Name: Sai Mandava, Founder & CEO Email: sai@mitratalks.com Phone: +1 901 651 3652 Mitra will respond to any traceback request from the FCC, law enforcement, or the Industry Traceback Group within 24 hours.

4. Customer Vetting (Know Your Customer) • Every new user must successfully complete phone number two factor authentication (2FA) during sign up. • Continued or high volume usage requires a valid payment method on file. • No email verification is required.

5. Traffic Monitoring & Red Flag Detection • Real time analytics track answer seizure ratio (ASR), average call duration, and unique B number call rates. • Automated rules suspend traffic that exceeds thresholds consistent with illegal robocalling, such as more than 75 calls per minute to unique destinations.

6. Complaint Handling • Complaints and support requests are accepted at support@mitratalks.com. • Mitra reviews each complaint within one business day and may warn, suspend, or terminate the associated account.

7. Employee & Contractor Policies • Technical and support staff receive annual training on FCC and TSR robocall regulations. • Access to production systems follows least privilege IAM practices.

8. Record Retention Call Detail Records (CDRs) are retained for 24 months and are available to the Commission upon request.

Signed: 

Date: 24 July 2025 Sai Mandava, Founder & CEO