

Robocall Mitigation Plan

1. Filing Entity:

- **CallBotics Pvt. Ltd.**

2. Role:

- Voice Service Provider without a STIR/SHAKEN obligation

3. Statement of Exemption:

- **CallBotics Pvt. Ltd.** does not originate calls over its own infrastructure and is therefore exempt from the STIR/SHAKEN implementation requirement under 47 CFR § 64.6305(d). All outbound traffic is initiated through the upstream carrier, Telnyx, which is fully compliant with the STIR/SHAKEN framework.

4. Robocall Mitigation Practices:

- **CallBotics Pvt. Ltd.** follows the robocall mitigation requirements of 47 CFR § 64.6305(a) by:
 - Using upstream providers (Telnyx) that have implemented STIR/SHAKEN across their networks
 - Monitoring call usage across client accounts to detect suspicious robocall behavior
 - Responding within 24 hours to any traceback or investigation requests from the FCC, law enforcement, or traceback consortium
 - Enforcing customer usage agreements that prohibit illegal robocall or spoofing behavior
 - Investigating abnormal call patterns and suspending accounts that violate usage terms

5. Contact for Traceback Requests:

- Name – Amin Shaikh
- Information Security Manager, CallBotics Pvt. Ltd.
- Email: amin.shaikh@callbotics.ai
- Phone: +91 7057 251 351

6. Conclusion:

- **CallBotics Pvt. Ltd.** robocall mitigation program ensures compliance with FCC requirements while relying on our carriers' STIR/SHAKEN implementation. We are dedicated to preventing illegal robocalls and supporting industry efforts to protect consumers.

"I certify that this information is accurate and complete to the best of my knowledge."

Certified by:

Name: Amin Shaikh

Title: Information Security Manager

Date: July 24, 2025