



Methownet, LLC – Connecting the Methow Valley since 1995

July 2025

Methownet LLC Robocall Mitigation Compliance Policy

Version: 2.0

Effective Date: July 2025

Last Updated: July 2025

Methownet LLC is a subsidiary of Okanogan County Electric Cooperative. Methownet LLC is a small ISP serving the Methow Valley in North Central Washington State with a population of a few thousand people. We are a member- owned and locally operated non-profit providing a network for our customers designed and built for capacity, speed, flexibility, and reliability. Methownet LLC currently has 114 VoIP customers.

Procedures To Mitigate Or Stop Robocalls

Know Your Customer

Methownet follows best practices to implement call authentication frameworks recommended by the Call Authentication Trust Anchor Working Group NANC CallerID Best Practices. This includes confirming the identity of Methownet's customers – (i) contact person(s); (ii) business location; (iii) state or country of incorporation; (iv) federal tax identification; and (v) the nature of our customers' businesses.

Methownet maintains verified records for all active VoIP customers. As a small service provider, we verify each customer's identity and service needs prior to provisioning.

Methownet's customer service agreement expressly prohibits our customers/subscribers from engaging in illegal activity, including creating a false Caller ID (i.e. spoofing) and robocalling.

Customers are informed that any suspicious activity will be investigated; and if the customer engages in, or has engaged in illegal robocalling, their service will be terminated.

Traceback

Methownet will respond to all traceback requests from the Commission, law enforcement, and the Registered Traceback Consortium. In the event illegal robocallers use our system, Methownet will cooperate with such entities' investigation.

Robocall Mitigation Plan

Methownet has implemented the following measures to comply with FCC requirements and mitigate illegal robocalls across our network:

All Methownet voice subscribers have valid Caller ID numbers associated with their extensions.

We continuously monitor our log files for any call irregularities. Because our customers have cell phones and make relatively few calls through our system, any increase in traffic will appear in our log files and trigger an investigation.

Methownet conducts monthly system reviews to assess any obvious increase in calls originating from our network. Our average customer's outgoing call rate is 10 per/day. The active monitoring we have in place alerts our team to the presence of illegal activity.



While Methownet has no reason to suspect customer misuse, we proactively monitor cybersecurity advisories for potential vulnerabilities. We apply timely server updates, patches, and firewall adjustments to protect against illegal use.

Ongoing Policy Review and Updates

Methownet monitors industry best practices and evolving FCC guidance to ensure our Robocall Mitigation Policy remains effective, up-to-date, and aligned with federal standards.

Statement of Compliance

Methownet LLC complies with the FCC's Robocall Mitigation requirements under 47 CFR § 64.6305(b). We have submitted our mitigation plan to the Robocall Mitigation Database and adhere to traceback request procedures.

STIR/SHAKEN Status

Methownet is actively working toward STIR/SHAKEN implementation where applicable. As a small non-**facilities**-based provider, we ensure valid Caller ID is presented for all outbound calls and monitor for anomalous call behavior.

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