

Robocall Mitigation Program Description

Company Name: Watson Connects

FCC Registration Number (FRN): 0037283488

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Description of Robocall Mitigation Program:

Watson Connects provides voice service to end-users and assigns telephone numbers to its customers.

Watson Connects has not implemented the STIR/SHAKEN framework because it relies entirely on upstream providers

such as Telnyx, Flowroute, Twilio, and DIDWW for call origination and signing. The company does not originate calls

over an IP-based network for which it has technical control over STIR/SHAKEN attestation.

This exemption is claimed under 47 CFR § 64.6304(a).

Watson Connects implements robocall mitigation through the following measures:

- Rate limiting is enforced at call gateways to detect and restrict high-volume calling patterns.
- The company responds fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the industry traceback consortium.
- While Watson Connects does not actively monitor individual customer traffic, its upstream providers apply additional robocall mitigation and STIR/SHAKEN attestation measures.

Watson Connects is committed to cooperating with all traceback and enforcement requests, and to taking prompt action against any illegal robocall activity discovered on its network.

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