

Robocall Mitigation Program Description for PVN LLC

1. Introduction and FCC Compliance

PVN LLC ("the Company") is a voice service provider committed to combating the transmission of illegal robocalls. This document describes the Company's Robocall Mitigation Program as required by the Federal Communications Commission (FCC) rules aimed at protecting consumers from unwanted and illegal call traffic.

2. STIR/SHAKEN Implementation Status

Option A: Full Implementation PVN LLC has fully implemented the STIR/SHAKEN authentication framework on all IP-based portions of its network. The Company actively assigns the proper attestation levels to all originated calls and validates the authentication of terminated calls.

3. Robocall Mitigation Program Details

PVN LLC's program to prevent the origination of illegal robocalls consists of the following components:

- The Company monitors its network for traffic patterns indicative of illegal robocalling, such as high volumes of short-duration calls from a single source.
- The Company investigates any credible reports of suspected illegal robocalling on its network.
- The Company will block or cease to serve any customer or source found to be originating illegal robocalls after a thorough investigation.
- The Company requires customers to adhere to an Acceptable Use Policy that expressly prohibits the origination of illegal robocalls.
- The Company commits to cooperating with the Industry Traceback Group, law enforcement, and other service providers in investigating and stopping illegal robocall campaigns.

4. Company Commitment

PVN LLC affirms that it will not knowingly originate illegal robocalls. The Company is committed to protecting the integrity of its network and the public from the harm caused by illegal call traffic.

5. Contact Information

The designated contact person for matters related to robocall mitigation is:

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