

## **Robocall Mitigation Program Description**

(Non-Confidential)

Company: Tele Rain, Inc FRN: 0021774872 / 0037241098

### **1. Introduction and Scope**

High-level description of our robocall mitigation program in accordance with 47 C.F.R. § 64.6305.

### **2. Summary of Policies & Procedures**

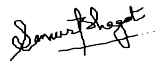
- Customer Vetting: We perform identity and credit checks on all new accounts.
- Call Filtering: We maintain customer-specific blacklists and whitelists.
- De Minimis Exemption: Exempt under 47 C.F.R. § 64.6304(b) (fewer than 100,000 numbers).
- Complaint Handling & Traceback: 24-hour response commitment to all traceback requests.

### **3. Exemption Explanation**

Pursuant to 47 C.F.R. § 64.6304(b), Tele Rain, Inc serves fewer than 100,000 interconnected VoIP telephone numbers as of the December 31, 2019 baseline and is therefore exempt from the STIR/SHAKEN call-signing requirement.

### **4. Legal & Regulatory Commitments**

- We will respond fully to all traceback requests within 24 hours.
- We cooperate with law enforcement and the industry traceback consortium.



Officer e-Signature: Sameer Bhagat Date: 09 July 2025