



**Wone sagl,**

Via Francesco Chiesa 65A

6850 Mendrisio Ticino, Switzerland

**I the undersigned PATRICK EID VP Technology for  
WONE SAGL, submit to the FCC the following:**

1 – We are committed to prevent illegal VoIP OUT Calls using our WONET App by our Users, through the safeguards and security built-in measures we implemented in our WONET App. All our end-users must authenticate via SMS OTP in order to login to their WONET App account and be able to make VoIP OUT Calls. Authentication process uses Twilio Lookup V2 API that verifies the mobile number used by end-user to login to Wonet App, and namely the fact that this mobile number belongs to a licensed Mobile network operator having a Mobile Country Code and a Mobile Network code (granted by ETSI) and that end-user Mobile number does not belong to a range of numbers allocated to VoIP Providers. Once Twilio Lookup API result is validated, Wonet App backend generates a random 6 digits OTP and calls Twilio Verify API that will send a challenge to end-users to key in the 6 digits OTP, and upon Twilio Verify validation response to Wonet backend servers, end-user gets authenticated and is registered on our Janus backend server, and associated with his Account.

Moreover, our Wonet app has built-in digital certificate preventing unauthorized users from impersonating our App and using Wonet Service APIs, thus using Wonet App service is only possible to users who have successfully installed their App on their smartphone, and completed the registration process.

2 – All VoIP Outgoing Calls SIP Sessions (successful, or incomplete) are logged in WONET SBC Server including the PCAP trace file, ensuring traceback of VoIP OUT Calls made by Wonet end-users. Therefore, we are committed to respond to traceback requests from the FCC, law enforcement, and the industry traceback consortium within 24 hours.

3 – Wonet agrees to cooperate with FCC, law enforcement, and the industry traceback consortium in investigating and stopping illegal robocallers.

4 – Wonet will periodically evaluate the effectiveness of our policies and procedures and make necessary adjustments.