

Robocall Mitigation Program Description

Company Information

Company Name: AllTalk Pro

FCC Registration Number (FRN): 0037228186

Contact Person for Robocall Mitigation: Ariel Jerez

Name: Ariel Jerez

Title: Owner

Email: administrator@alltalkpro.com

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Provider Role in the Call Chain

AllTalk Pro is a Voice Service Provider with a STIR/SHAKEN implementation obligation serving end-users.

Robocall Mitigation Practices

AllTalk Pro has implemented a robocall mitigation program consistent with 47 CFR § 64.6305(a), including the following:

- **Upstream STIR/SHAKEN Compliance:** We utilize upstream providers that have fully implemented STIR/SHAKEN to ensure that all outbound calls are authenticated and traceable.
- **Know Your Customer (KYC) Procedures:** All clients undergo identity verification prior to being granted access to our voice services. This includes business verification, contact validation, and screening against industry watchlists.
- **Traffic Monitoring & Call Pattern Analysis:** We monitor outbound traffic for high-volume spikes, short-duration calls, and other indicators of potentially illegal robocalling behavior. Suspicious activity triggers automated alerts and account review.
- **Traceback Cooperation:** AllTalk Pro responds to traceback requests from the FCC, law enforcement, or the USTelecom Industry Traceback Group within 24 hours. We fully cooperate in investigations into illegal robocall activity.

- **User Agreements and AUP Enforcement:** Our Terms of Service prohibit unlawful or deceptive calling practices, including spoofing, spam, and robocalling without consent. Violations result in immediate suspension or termination of access.
- **Call Blocking and Flagging Integration:** We leverage call analytics tools and reputation scoring to help identify and mitigate high-risk calls before they reach end-users.

FCC Compliance & Enforcement Status

AllTalk Pro affirms that it is compliant with 47 CFR § 64.6305(a).

We have not been subject to any FCC enforcement action or prohibited from filing in the Robocall Mitigation Database.