

Robocall Mitigation Program Description



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Robocall Mitigation Program Description

Syntelix Inc. is fully committed to complying with FCC regulations regarding robocall mitigation. As a registered VoIP service provider based in the United States, we have implemented a comprehensive robocall mitigation strategy.

Our mitigation program includes:

- Full participation in the STIR/SHAKEN framework for call authentication.

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- Real-time monitoring of outbound traffic for suspicious patterns.
- Automated fraud detection and call blocking mechanisms to prevent unwanted traffic.
- Enforcement of strict customer onboarding policies, including KYC verification.
- Immediate suspension and investigation of accounts flagged in traceback requests.

We actively respond to all traceback requests within 24 hours and coordinate with upstream and downstream carriers to prevent further propagation of illegal traffic. Our network is monitored 24/7 for compliance and quality control.

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