

Opiquad, LLC has implemented a comprehensive robocall mitigation program in accordance with 47 CFR § 64.6305. This program is designed to take reasonable steps to avoid originating illegal robocall traffic, ensure rapid response to traceback requests, and cooperate with enforcement authorities.

### **Reasonable Steps to Prevent Illegal Robocalls**

- We conduct due diligence on all new and renewing customers, including verification of business identity and intended use of telecommunications services.
- We monitor call traffic using [internal/external] call analytics systems to detect patterns consistent with illegal robocalls. Our analytics solution is provided by [Vendor Name], which flags suspicious call volumes, short-duration calls, and other known indicators of illegal activity.

### **Know-Your-Customer**

- We maintain procedures to know our customers, including collection and verification of identification and business documentation.

### **Call Blocking**

- Our network can employ Block Lists to block calls from numbers that are known to be bad.

### **Contact Information**

- The designated contact for robocall mitigation issues is:  
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