

# **Robocall Mitigation Program**

Company Name: DOREEN BLOCK LLC

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## **1. Overview**

DOREEN BLOCK LLC is a VoIP service provider and gateway provider that delivers voice traffic into the United States using upstream carriers such as Tata Communications. We do not yet implement STIR/SHAKEN on any portion of our network and have accordingly certified under Option 3 in the FCC Robocall Mitigation Database.

## **2. Robocall Mitigation Practices**

We have implemented a robust robocall mitigation program that includes:

- Accepting clients only after proper KYC (Know Your Customer) verification.
- Monitoring traffic patterns for high call volumes, short-duration calls, and suspicious behavior.
- Automatically blocking known bad traffic types and responding to client abuse reports.
- Taking swift action, including service termination, against customers found originating or transmitting illegal robocalls.

We also ensure our upstream providers are reputable and compliant.

### **3. Traceback Response Commitment**

{company\_name} commits to responding fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the Industry Traceback Consortium. We actively cooperate with all authorities in identifying and mitigating illegal robocall activity.

### **4. Conclusion**

Although we have not implemented STIR/SHAKEN, DOREEN BLOCK LLC is committed to protecting the U.S. communications network from unlawful robocalls through a comprehensive mitigation approach.

Certified by:

RAJ KUMAR

Director, DOREEN BLOCK LLC

Date: June 24, 2025