



RISE Systems LLC

Robocall Mitigation Plan

The following policies apply to all current and future customers of RISE Systems LLC to avoid Robocalls from any networks RISE Systems LLC resells from VoiP providers.

1. STIR/SHAKEN Implementation

RISE Systems LLC as a white label reseller of VoiP services has no requirement to implement STIR/SHAKEN protocols. RISE Systems LLC will only work with VoiP providers that have implemented STIR/SHAKEN protocols to stay compliant with FCC guidelines in an effort to reduce Robocalls.

2. Traceback Requests

RISE Systems LLC will work and act promptly if a robocall is discovered to originate from a network in which RISE Systems LLC has implemented. RISE Systems LLC will respond promptly to any traceback requests from legal authorities when possible, and work with any VoiP provider that is involved. RISE Systems LLC will cooperate with the FCC and law enforcement when needed for traceback investigations.

3. Customer Vetting

RISE Systems LLC will confirm the identity of customers it resells voice services to by collecting information such as physical customer location, contact person(s), state or country of incorporation, federal tax ID, and the nature of the customer's business. Commercial end users, such as larger businesses with more complex service configurations, may be subject to an additional review, including a more stringent background check and a site visit.

4. International Call Originators

RISE Systems LLC does not have customers outside of the US, however if at any time RISE System LLC does sell its services to customers which are international call originators using North American Numbering Plan resources it will

familiarize itself with and develop best practices for fully vetting such customers and working with VoiP providers to perform validation on all such calls.