

To Whom it may concern,

Robocall Mitigation Program for ONEMAX S.A.

Onemax is a telecom operator in the Dominican Republic and complies with all local regulation and any regulation our termination partners require from us. We cater the Business/Enterpresie market offering Voice Services (Sip Trunks, DIDs, Teams Connectors, IP Centrex, and other) and other value-added services in the industry (like Internet Services, Microsoft Licenses and Network Hardware and Phones).

We currently are not subject to any STIR/SHAKEN regulations, because in our country we don't have them, but our customers do comply with local regulations in terms of manual/automated calls for publicity/debt collection etc., for example, this is our country regulation for this kinds of calls <https://indotel.gob.do/wp-content/uploads/2022/10/res114-08.pdf>

We have implemented policies so that our customers, by default, cannot use call identifier numbers that were not provided by us on provision of the account. For a customer to use any number that they have with other providers we need to have written authorization and proof that they own the number we are whitelisting for them as caller ID.

Our government has a procedure in place to handle any call issue that falls within the scope of the regulation we stated earlier, and we fully cooperate with our termination partners in any requests they need to traceback or robocall complaints. All traffic that we do is "White" and "CLI". We currently don't terminate any traffic that is not originated by our customers.

Our 24x7 Point of Contact

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Sincerely,



Jorge Del Giudice
Chief Technical Officer