

Robocall Mitigation Program Description

Provider Information

Company Name: PANZ LUMBER INTERNATIONAL INC (operating as eazyconnect)

FCC FRN: 0037143955

Filing Type: Non-Gateway Intermediate Provider

Headquarters: Langley, British Columbia, Canada

Network Overview: PANZ LUMBER INTERNATIONAL INC (operating as eazyconnect) operates as a VoIP intermediary using a hosted softswitch platform (2600Hz Kazoo) and relies on upstream U.S. carriers for PSTN termination. We do not directly originate or terminate calls to or from U.S. consumers.

Robocall Mitigation Practices

While we are not a gateway provider and do not directly originate traffic from or to U.S. consumers, PANZ LUMBER INTERNATIONAL INC (operating as eazyconnect) has adopted a set of reasonable and proactive mitigation measures to limit the transmission of unlawful robocalls on our network. These include:

A. Customer Vetting and Monitoring

- Require all wholesale and retail customers to sign an Acceptable Use Policy that prohibits robocalling and spam traffic.
- Verify customer identity and assess intended use cases prior to onboarding.
- Retain the right to suspend or terminate service to violators.

B. Traffic Analysis

- Analyze SIP traffic patterns for anomalies such as high calls-per-second rates, short or uniform call durations, and bulk calling to high-risk destinations.
- Manual and automated reviews alert staff to potential robocall behavior.

C. Upstream Carrier Compliance

- Work only with upstream carriers who are STIR/SHAKEN compliant and listed in the FCC Robocall Mitigation Database.

D. Call Blocking & Blacklisting

- Block traffic from/to known fraudulent numbers or patterns.
- Maintain access to and utilize known blacklists (e.g., Do-Not-Originate list).

E. Cooperation with Industry and Government

- Respond to traceback requests from the Industry Traceback Group or law enforcement.
- Maintain clear contact details for compliance coordination.

STIR/SHAKEN Status

At this time, PANZ LUMBER INTERNATIONAL INC (operating as eazyconnect) does not implement STIR/SHAKEN directly on its network, as we are not a voice service provider originating calls or a gateway provider terminating international traffic into the U.S. PSTN. Our upstream carriers, who terminate calls to the PSTN, are responsible for authenticating calls via STIR/SHAKEN.

Point of Contact

Name: Philip Varghese

Robocall Mitigation Program Description

Title: Director

Email: philip.varghese@eazyconnect.ca

Phone: 778 984 8453

Address: #15, 20788 87 Avenue, Langley, BC V1M 3W7

Certification Statement

PANZ LUMBER INTERNATIONAL INC (operating as eazyconnect) certifies that it has implemented reasonable measures to prevent the origination, transmission, and routing of illegal robocalls and is in full compliance with the FCC's robocall mitigation requirements applicable to non-gateway intermediate providers.