

Know Your Customer – Robocall Mitigation Database (RMD) Attestation

Date: June 13, 2025

We are a small service provider managing a limited number of ports — approximately 1,000. We work exclusively with direct end users and do not resell services. We maintain formal agreements with all clients explicitly prohibiting the generation of robocalls. Our technical team also manages their dialer servers directly.

To ensure compliance and quality, we actively monitor client activity with our dedicated QA team. We have been operational for over two years with zero incidents of robocalls originating from our network. All clients are contractually bound to prevent such activity.

Additionally, we commit to the following:

- Responding promptly to traceback requests from the Industry Traceback Group.
- Fully cooperating in investigations of suspected illegal robocall activity.
- Blocking or terminating services for any clients found to be engaged in illegal robocalling.



Robocall Mitigation Practices:

1. Client Onboarding & Vetting

Every new client undergoes an in-person office visit, during which we review their calling campaigns. Our clients typically operate in fields such as software development, web design, app development, business directories, and customer service. Clients are required to complete a compliance form.

2. Hosted Call Center Infrastructure

We do not permit small call centers to operate their own servers. Instead, we host their dialer systems, giving us full visibility into their traffic. Our team listens to recorded calls randomly to verify call legitimacy until a trust threshold is met.

3. Zero Tolerance for Misuse

If any suspicious or non-compliant activity is detected, we terminate the service immediately. In the past three years, we have encountered only one such case.



Required Client Information

Please complete the following:

- **Full Legal Name of Customer:**

- **Customer Address:**
- **FCC FRN Number:**
- **Primary Contact Name:**
- **Contact Phone Number:**
- **Contact Email Address:**
- **Business Description / Type of Voice Traffic:**
- **IP Address & Internet Provider:**
- **NTN Number (or valid photo ID if unavailable):**
- **Recent Utility Bill of Service Address:**
- **Declaration of Compliance:**

"I confirm I will not engage in scam calls, impersonate government officials, or use any U.S. Department identities."

Regulatory Requirements

To comply with FCC Robocall Mitigation Program guidelines, your company agrees to:

1. Register with the **FCC Robocall Mitigation Database**
https://fccprod.servicenowservices.com/rmd?id=rmd_welcome
 2. Respond promptly to requests from the **US Telecom Industry Traceback Group**
 3. Provide a single point of contact for issues related to erroneous call blocking
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Certification & Signature

I certify that all information provided in this attestation is complete and accurate, and that I am authorized to sign on behalf of the CUSTOMER. I acknowledge it is the CUSTOMER's responsibility to notify Votexh of any changes to this information. I also agree that Votexh may share relevant details with the FCC, law enforcement, legal counsel, carriers, or auditors if required.

Authorized Representative's Signature: _____

Name (Print): _____

Title: _____

Date: _____

Customer Initials: _____