

Robocall Mitigation Policy

Quantum Technology Marketing Group Ltd



1. Introduction

Quantum Technology Marketing Group Ltd is a foreign marketing agency whose voice platform is used exclusively by internal staff. While we maintain customer relationships, our customers do not access or interact with our voice systems directly. All voice traffic is generated and managed internally by authorised personnel.

2. Compliance with FCC Regulations

Although not required to implement STIR/SHAKEN, Quantum Technology Marketing Group Ltd has established a robocall mitigation program that complies with the requirements of 47 CFR § 64.6305(d)(ii)-(iii).

3. Robocall Mitigation Measures

3.1 Internal Traffic Monitoring

All outbound voice traffic generated by internal staff is monitored to detect anomalies, irregular use, or patterns indicative of potential robocall activity.

3.2 Network Security Controls

Access to the voice platform is restricted to authorised internal users only. Security protocols and technical safeguards are enforced to protect against unauthorised use or external breaches.

3.3 Internal Oversight and Training

Traditional Know-Your-Customer (KYC) procedures are not applicable, as no external users access the system. Instead, internal teams are trained on proper system usage and are routinely monitored to ensure compliance with internal policies and acceptable use standards.

3.4 Mitigation Actions

Should any suspicious or unauthorised activity be detected, immediate investigative and corrective measures will be taken, which may include revoking access or modifying system permissions.

3.5 Designated Point of Contact

A designated internal contact is responsible for managing robocall mitigation issues and responding to traceback requests from authorised entities.

4. Conclusion

With all voice services handled internally and no customer access to our systems, the risk of illegal robocall origination is minimal. Quantum Technology Marketing Group Ltd remains committed to maintaining effective controls and ensuring ongoing compliance with FCC expectations.