

Faithful Technologies

Robocall Mitigation Program

Faithful Technologies is a very small local IT company that also installs open-source Asterisk phone systems to local small businesses and originates/terminates SIP traffic via service providers. As a small ITSP reseller we have a close relation with all customers making any abnormal or illegal activity difficult to go on undetected. We have a custom monitoring and reporting system in place to analyze and proactively terminate abnormal calls or unusual traffic patterns as well as unknown or not assigned caller-id's. Faithful Technologies will make all attempts to comply with legal request for any suspected calls and will put all efforts that all outgoing calls are originating from specifically authenticated users. Faithful Technologies uses Sangoma Carrier Services (Voip Innovations) for it's SIP Termination. They provide fraud detection services that mitigate and prevent robocalls and are fully compliant and up to date with FCC requirements. Faithful Technologies does sign calls with its own STIR/SHAKEN call certification. Faithful Technologies certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

Sincerely, Faithful Technologies