



Mass Meetings LLC

Robocall Mitigation Plan

Updated - March 2026

PURPOSE AND SCOPE

Pursuant to 47 C.F.R. § 64.6305, Mass Meetings LLC (the “Provider”) submits this report regarding its implementation of the STIR/SHAKEN call authentication framework and its plan to prevent and mitigate illegal robocalls. This report summarizes the Provider’s current STIR/SHAKEN status and the policies, practices, and procedures it uses to mitigate illegal robocalls.

The Provider may modify this report from time to time to reflect changes in its business, capabilities, or operational needs and will update its filing within 10 business days, as required.

The Provider acts as a voice service provider in the call flow by providing VoIP service to its customer(s) and originating outbound traffic on its network. The Provider remains committed to preventing unlawful robocalls from originating on its network and has implemented the following robocall mitigation plan to address unlawful robocall traffic.

STIR/SHAKEN IMPLEMENTATION

The Provider certifies that it has implemented the STIR/SHAKEN caller ID authentication framework across its IP network for the calls it originates, consistent with 47 C.F.R. § 64.6301. The Provider’s network is IP-based for SIP calling, and the Provider signs outbound calls it originates using its own STI certificate issued by PeeringHub.

The Provider assigns attestation levels based on its review of available information regarding the calling party and the calling party’s authority to use the associated telephone number(s), consistent with applicable FCC rules, orders, and guidance. In doing so, the Provider takes into account relevant industry guidance, including guidance developed by the North American Numbering Council’s Call Authentication Trust Anchor Working Group.

KNOW YOUR CUSTOMER PROCEDURES

The Provider takes affirmative, effective measures to prevent new and renewing customers from using its network to originate illegal calls, including by knowing its customers and exercising due diligence to help ensure its services are not used for illegal traffic.

At onboarding, the Provider confirms customer identity and relevant business and account information, including address, credit history, authorized representative, contact information, and payment method. The Provider applies a risk-based review, as appropriate, which may include review of public business records, consistency of contact details, and the reasonableness of the requested services and stated use case. Before enabling outbound service, the Provider also collects information regarding the expected use case, call purpose, target geography, anticipated volumes, and expected calling patterns.



Enhanced review may be triggered by unusually high projected volume, discrepancies in identity or authorization, repeated caller ID changes, short-lived accounts, or signs of robocall activity inconsistent with the stated use case.

In addition, the Provider maintains Terms of Service and an Acceptable Use Policy that prohibit illegal robocalls, spoofing or unauthorized caller ID use, misuse of numbering resources, and other unlawful or abusive calling activity. Customer agreements reserve the Provider's right to investigate, block, suspend, or terminate service for suspected or confirmed violations and to request supporting documentation when warranted.

TRAFFIC MONITORING AND ANALYTICS

The Provider maintains internal processes to review traffic for suspicious activity and to mitigate potentially unlawful or unwanted calling behavior. If concerns arise, the Provider may investigate, contact the customer, request additional information, and take appropriate action consistent with its Acceptable Use Policy, including restricting, suspending, or terminating service. The Provider also cooperates with upstream carriers and responds to traceback requests, as applicable.

KNOW YOUR UPSTREAM PROVIDERS

The Provider does not accept third-party traffic for transit. Outbound calls originate only from the Provider's customer(s), and inbound calls are received only from carrier partner(s) for delivery to those customer(s). The Provider coordinates with its upstream carrier partner(s) regarding suspected illegal traffic and in response to traceback requests.

TRACEBACK COOPERATION AND RESPONSE

The Provider commits to responding fully and within 24 hours to traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperating with such entities in investigating and stopping illegal robocallers initiating calls.

The Provider has not been prohibited from filing a certification in the Robocall Mitigation Database.

POINT OF CONTACT:

Name: Ashley Greco

Email: ashley@massmeetings.com

Phone: 817-522-5042