

ROBOCALL MITIGATION PLAN

FUSE TELECOM LLC

Business Address: 4 Calle Maceo, Bayamón, PR 00961

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Operating Company Number (OCN): 263L

1. Provider Information

Legal Name: FUSE TELECOM LLC

Business Address: 4 Calle Maceo, Bayamón, PR 00961

Contact: Abel Alejandro, Robocall Mitigation Compliance Manager

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STIR/SHAKEN Implementation Status:

FUSE TELECOM LLC as a non-gateway intermediate VoIP provider, FUSE is exempt from implementing STIR/SHAKEN on non-IP based traffic, pursuant to 47 CFR § 64.6304. We implement authentication solutions where applicable.

2. Robocall Mitigation Program

FUSE TELECOM LLC actively monitors voice traffic using TransNexus software to detect patterns of illegal robocall. We block identified robocalls and take enforcement actions including suspending or terminating accounts. All actions are documented and retained for review. TransNexus provides detailed reporting to identify suspected robocalls.

3. Know Your Customer (KYC) Procedures

Customers must provide valid identification and business documentation. Accounts are screened and monitored for suspicious behavior, such as high-volume or short-duration calls.

4. Provider Vetting

We validate all upstream providers to ensure they are registered in the FCC Robocall Mitigation Database. Violators are warned and may be disconnected if issues persist.

5. Investigation and Enforcement

Suspicious activity triggers an investigation using call records and documentation. Confirmed violators face progressive enforcement up to account termination.

6. Traceback Cooperation

We respond within 24 hours to all traceback requests from FCC or law enforcement and cooperate fully in investigations.

7. Certification and Compliance

We certify that all calls are subject to mitigation measures and our plan complies with 47 CFR § 64.6305. The plan is reviewed and updated as needed.