

Robocall Mitigation Plan for AMZ Xavier Retail Ltd

Robocall Mitigation Plan (RMD Filing)

For: AMZ Xavier Retail Ltd

FCC 499 Filer ID:

Company Type: Registered VoIP Reseller

Service Area: United States

1. Identity of the Provider

- Company Name: AMZ Xavier Retail Ltd
- Address: 124 City Road London
- Contact Person: Salman Ahmed
- Email: alayanqv@gmail.com
- Phone: +92-321-8713163

2. Mitigation Program

a. High-Level Policy Statement:

AMZ Xavier Retail Ltd is a UK-based VoIP reseller that provides VoIP services to end users and other wholesale clients in the United States. Our mission is to ensure our services are not used for illegal robocalling or fraudulent activities. We have implemented a comprehensive robocall mitigation program in line with the FCC's rules in 47 CFR §64.6305.

b. Measures to Prevent Illegal Robocalls:

- We maintain an Acceptable Use Policy (AUP) that explicitly prohibits illegal robocalling and spam campaigns.
- We require all customers to certify compliance with US federal and state robocall regulations, including the TCPA and relevant FCC rules.
- We perform Know-Your-Customer (KYC) due diligence prior to onboarding new customers, including:
 - Verifying customer identity and business legitimacy
 - Collecting business registration information
 - Requiring proof of use case for VoIP traffic
- We monitor traffic for:

Robocall Mitigation Plan for AMZ Xavier Retail Ltd

- High-volume call patterns to single or sequential numbers
 - Excessive short-duration calls
 - Repeated failed call attempts
 - Any other red flags associated with robocall campaigns
- Suspicious traffic is flagged and investigated immediately. We take swift action, including suspension or termination of service, if violations are detected.

c. Cooperation with Industry Traceback Efforts:

We fully cooperate with traceback requests from the Industry Traceback Group (ITG), law enforcement, and other authorized agencies. We respond promptly and provide requested call data in accordance with applicable privacy and data protection laws.

d. No STIR/SHAKEN Implementation (if applicable):

As AMZ Xavier Retail Ltd is a reseller without facilities-based network access, we do not implement STIR/SHAKEN. However, we rely on upstream providers that are STIR/SHAKEN compliant for call authentication.

e. Point of Contact for Robocall Mitigation:

- Name: Farhan Ahmed
- Title: Compliance Officer
- Email: alayanqv@gmail.com
- Phone: +923218713163

3. Statement of Compliance with 47 CFR §64.6305(a)

We certify that our robocall mitigation program is designed to prevent illegal robocall origination by:

- Implementing effective mitigation measures
- Conducting KYC of customers
- Monitoring network traffic for suspicious patterns
- Cooperating fully with traceback efforts

We affirm that these measures are consistent with the FCC's requirements under 47 CFR §64.6305(a).

Robocall Mitigation Plan for AMZ Xavier Retail Ltd

4. Certification

I, ~~Muhammad Naeem~~, hereby certify that the statements above are true, complete, and correct to the best of my knowledge.

Signature: Muhammad Naeem

Date: 06/-2/2025