

ARMRTEL LLC - Robocall Mitigation Plan

Date:

May 27, 2025

1. Company Information

Legal Name: ARMRTEL LLC

FCC Registration Number (FRN): 0037081023

Contact Name: Asir Mustafa

Email: admin@armrtel.org

Phone: 409-269-5299

Address: 5900 BALCONES DR STE 25786, AUSTIN, TX 78731

2. Service Description

ARMRTEL LLC is a registered VoIP service provider offering both inbound and outbound voice services to commercial clients.

Call origination does not occur over SIP-based IP interconnection. Instead, our network relies on upstream providers for SIP signaling and routing.

Therefore, ARMRTEL LLC does not have the technical capability to implement STIR/SHAKEN directly. However, the company maintains a strict robocall mitigation program in full compliance with FCC regulations.

3. Robocall Mitigation Practices

A. Know Your Customer (KYC)

- All clients undergo due diligence prior to onboarding.
- We verify client identity, gather valid business documentation, and evaluate intended usage.
- Clients must sign a formal service agreement.

B. Call Traffic Monitoring

- Outbound traffic is monitored for anomalies using automated and manual tools.

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- Unusual patterns such as call spikes or short-duration calls are flagged and reviewed.

C. Call Blocking and Blacklisting

- We block known spam numbers, invalid CLI patterns, and Do-Not-Originate (DNO) numbers.
- Blocklists are updated based on industry and governmental intelligence.

D. Complaint Handling

- Complaints can be submitted via a dedicated email or phone contact.
- All complaints are reviewed within 24 hours.
- If misuse is identified, services may be suspended or terminated.

E. STIR/SHAKEN Participation

- ARMRTEL LLC has not implemented STIR/SHAKEN due to technical limitations.

4. Compliance Contact

Name: Asir Mustafa

Email: admin@armrtel.org

Phone: 409-269-5299

5. Principals, Affiliates, Subsidiaries, and Parent Companies

ARMRTEL LLC is a privately owned company.

Principal: Asir Mustafa

Ownership: 100%

The company has no parent entities, subsidiaries, or affiliated companies.

6. STIR/SHAKEN Exemption Justification

ARMRTEL LLC has not implemented the STIR/SHAKEN authentication framework on any portion of its network.

Our current voice infrastructure does not support SIP-based interconnection, which is required for STIR/SHAKEN. All

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SIP functionality is managed externally.

In accordance with 47 CFR § 64.6304(d), ARMRTEL LLC qualifies for a STIR/SHAKEN exemption because:

- It lacks the technical capability to implement STIR/SHAKEN;
- All SIP functionality is managed externally.

ARMRTEL LLC complies with 47 CFR § 64.6305(a) by:

- Implementing robust robocall mitigation practices;
- Responding to traceback requests within 24 hours;
- Cooperating with FCC, law enforcement, and traceback partners to combat illegal robocalls.

Signed,

Asir Mustafa

Compliance Officer

ARMRTEL LLC

April 25, 2025