

Robocall Mitigation Program Description for Benjamin Hill Consulting LLC

Company Name: Benjamin Hill Consulting LLC

Phone Number: 502-447-9294

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1. Description of Services

Benjamin Hill Consulting LLC operates as a VoIP reseller using the 3CX platform in conjunction with Vox Telesys as our SIP trunk provider. As a reseller, Benjamin Hill Consulting, LLC facilitates VoIP communication

services for its customers but does not operate as the originating carrier.

2. Compliance with Voxtelesys' Robocall Mitigation Program

Benjamin Hill Consulting LLC relies on Voxtelesys to implement and enforce industry-standard robocall mitigation measures, including:

- STIR/SHAKEN Implementation: Voxtelesys applies caller ID authentication to all outbound calls.
- Traffic Monitoring: Voxtelesys actively monitors traffic patterns for high-risk or fraudulent activity.
- Fraud Prevention Tools: Voxtelesys deploys automated tools to block suspected illegal robocalls.

As a reseller, Benjamin Hill Consulting LLC ensures that all customer traffic routes through Voxtelesys' secure and compliant infrastructure.

3. Customer Vetting Procedures

Benjamin Hill Consulting LLC conducts strict vetting processes during customer onboarding, which include:

- Verifying the legitimacy of the business requesting VoIP services.
- Obtaining signed agreements that prohibit customers from engaging in illegal robocall activity.

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4. Reporting and Collaboration

Benjamin Hill Consulting LLC is fully committed to collaborating with law enforcement and regulatory agencies to address illegal robocall activity. We:

- Participate in traceback activities initiated by the Industry Traceback Group (ITG).
- Promptly suspend or terminate customer accounts found to be originating illegal robocalls.
- Report suspicious activity to Voxtelesys for further investigation.

5. Confidentiality Request (If Applicable)

Should this filing contain sensitive business information, Benjamin Hill Consulting LLC has submitted a confidentiality request through the FCC's Electronic Comment Filing System (ECFS).

6. Point of Contact

For inquiries regarding this Robocall Mitigation Program Description, please contact:

Name: Benjamin Hill

Title: Member

Email: rmd.fcc.ben@itlouisville.com

Phone Number: 502-447-9294