

To whom it may concern

12th May 2025

Airbytes Robocall Mitigation Policy

Airbytes are committed to the industry wide effort to tackle scam, and nuisance calls across the telephony network.

We comply with all UK guidance on the handling and blocking of Caller ID to ensure calls are passed with appropriately verified data, in so far as is technically possible.

Calls that originate with an International Caller ID are also subject to a number of checks, again as far as technically possible. As a UK network we have not implemented STIR/SHAKEN.

We do take additional steps to mitigate the risk of robocalls, including requiring all clients to sign a contract which precludes any kind of illegal use of our network. In addition, we carry out due diligence on new clients which is repeated throughout the life of our relationship.

Spot checks and monitoring are in place to ensure any breaches of our policies are detected promptly and addressed directly with the client. We work with our carrier partners to identify and restrict robocall traffic and have a rapid response process for any complaints or reports received.

About Airbytes

AIRBYTES COMMUNICATIONS Limited is a telecommunications service provider serving the tech industry. Since 2021, we've been supporting businesses of all sizes across a wide range of sectors.

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