

Robocall Mitigation Program Description

Company Name

Rabid Infotech LLC

FRN

0037023843

Date Submitted

May 11, 2025

1. Company Overview

Rabid Infotech LLC is a telecommunications service provider offering VoIP services. We are committed to protecting our network and customers from illegal robocalls and strictly comply with the FCCs robocall mitigation mandates as part of the TRACED Act requirements.

2. STIR/SHAKEN Implementation Status

As a non-facilities-based provider that does not have access to the SIP header of calls originating on the PSTN, Rabid Infotech LLC is currently unable to implement STIR/SHAKEN on all calls. However, we actively participate in industry efforts to combat illegal robocalls and have implemented alternative robocall mitigation practices as required.

3. Robocall Mitigation Practices

- Traffic Monitoring: We analyze call traffic patterns to detect anomalies such as high-volume short-duration calls or known scam number patterns.
- Call Analytics & Blocking: We use third-party call analytics tools to identify and block suspicious robocall traffic. Known bad actors and unassigned number ranges are automatically filtered.
- Know Your Customer (KYC): We perform due diligence on all customers and resellers before onboarding. This includes verification of business identity, service use-case validation, and regular

account audits.

- Customer Enforcement: Any customer found to be originating illegal robocalls is immediately investigated. If necessary, we suspend or terminate services following verification of violations.
- Reporting & Cooperation: We respond promptly to traceback requests from the Industry Traceback Group (ITG) and law enforcement agencies and fully cooperate in investigations related to illegal robocalls.

4. Point of Contact

- Name: Compliance Department
- Phone: [Insert Contact Number]
- Email: [Insert Contact Email]

5. Attestation

Rabid Infotech LLC attests that we have implemented a robocall mitigation program designed to prevent the origination of illegal robocalls as required by the FCCs rules.