

AWER Robocall Mitigation Program

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AWER Intelligence LLC provides AI-powered communication services including outbound and inbound voice automation for restaurants, home services, and other businesses. While we do not operate a traditional voice network, AWER partners with Telnyx to originate and terminate calls through their infrastructure.

As AWER does not operate its own PSTN facilities or assign STIR/SHAKEN certificates directly, we qualify under the "No STIR/SHAKEN Implementation" exemption. All calls AWER originates are subject to a robust robocall mitigation program per 47 CFR § 64.6305(a).

Our Robocall Mitigation Program includes:

- KYC/KYB: All customers undergo Know Your Business (KYB) verification through Persona before launching campaigns.
- Usage Monitoring: Outbound traffic is logged and monitored for anomalies. Suspicious behavior is flagged and reviewed immediately.
- DNC Compliance: Real-time Do Not Call list checking is integrated via DNC.com and Blacklist Alliance APIs.
- Traceback Cooperation: AWER is committed to responding to all traceback requests from the Commission, law enforcement, or the traceback consortium within 24 hours.
- Traffic Policies: AWER enforces time-zone-aware calling, daily calling limits, and intent-based AI campaign monitoring to avoid misclassification or high-risk behavior.
- Inbound Call Handling: We also operate a high volume of inbound AI calls for appointment booking and customer support, with no outbound component on those lines.

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This program is actively enforced across all client accounts and updated periodically based on risk factors and regulatory requirements.

Robocall Mitigation Contact:

Name: Support Team

Title: Compliance

Department: Legal

Phone: 786-706-1190

Email: support@awer.ai