

## **Robocall Mitigation Program Description – Nexa VoIP**

Nexa VoIP is committed to preventing the origination of illegal robocall traffic on its network. Although we have not yet implemented the STIR/SHAKEN authentication framework, we are in the process of applying for an Operating Company Number (OCN), which is required to obtain STIR/SHAKEN credentials. We anticipate receiving the OCN within approximately 30 days and will begin STIR/SHAKEN implementation immediately thereafter.

In the interim, Nexa VoIP has established and maintains a robocall mitigation program consistent with 47 CFR § 64.6305(a), which includes:

- Monitoring call traffic for patterns consistent with illegal robocalls (e.g., high-volume, short-duration calls).
- Vetting customers prior to service activation to ensure legitimate use of telecommunications services.
- Requiring customers to agree to terms of service prohibiting illegal robocall activity.
- Responding fully and within 24 hours to traceback requests from the Commission, law enforcement, or the industry traceback consortium.
- Cooperating with enforcement authorities and traceback efforts to identify and stop any suspicious or illegal robocall traffic.

We are fully committed to upholding industry best practices and FCC requirements. Once STIR/SHAKEN is implemented, we will update our Robocall Mitigation Database filing accordingly.