

Thenvisage LLC is dedicated to preventing the origination of illegal robocalls through a comprehensive, multi-layered strategy. The company's approach includes the following key components:

Thenvisage LLC ensures that all customer contracts clearly define the types of traffic that are permitted and prohibited. The company enforces strict non-compliance policies and will terminate agreements in the event of violations. Additionally, Thenvisage LLC reserves the right to share information about violators with enforcement authorities and industry peers.

Thenvisage LLC rigorously screens new commercial customers to verify their legitimacy. As part of the vetting process, the company collects details such as the physical business address, contact personnel, jurisdiction of incorporation, federal tax ID (if applicable), and a description of business operations. This process helps to identify and exclude anonymous or potentially fraudulent entities.

Thenvisage LLC operates a robust monitoring system to detect suspicious activity in real time. When the company receives a traceback notice related to illegal robocalls, it responds promptly and demands clear, verifiable explanations along with corrective actions from the customer involved. Customers who repeatedly violate policies or maintain weak internal controls are not tolerated.

The company regularly communicates its robocall policies to customers and maintains documentation of these notices. This ensures that clients are informed of Thenvisage LLC's zero-tolerance stance on illegal robocalls.

Thenvisage LLC applies heightened scrutiny to autodialed traffic originating from foreign sources using U.S. (+1) telephone numbers. Extra verification measures are implemented to confirm the legitimacy of such sources and reduce the risk of illegal call origination.

Thenvisage LLC requires that all customers be registered with the Robocall Mitigation Database. This step helps ensure that only verified, legitimate businesses are permitted to send traffic.

The company employs call blocking to specific phone numbers as part of its robocall mitigation efforts. This helps prevent unwanted calls from reaching recipients and contributes to reducing the overall volume of robocalls.

Thenvisage LLC fully cooperates with law enforcement agencies, the FCC, and the Industry Traceback Group — the designated private traceback consortium. A dedicated point of contact has been assigned to handle all traceback inquiries and facilitate collaboration with external investigators.

In summary, Thenvisage LLC's robocall mitigation strategy is well-rounded and proactive. Through diligent customer vetting, continuous monitoring, active cooperation with enforcement bodies, and enforcement of industry best practices, the company aims to significantly reduce the origination and spread of illegal robocalls.